

FEBRUARY 2010

# ALTEZZA AT NEWPORT COAST

www.altezzahoa.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 16845 Von Karman, Ste. 200, Irvine, CA 92606

Love doesn't make the world go round;  
Love is what makes the ride worthwhile.

~ Elizabeth Browning



## ELECTION RESULTS

This year there were 3 seats available; two for a 2 year term and one for a 1 year term. The following were elected to serve as Directors:

Gary Calacci - Term Expires (8/2011)

Jess Craig - Term Expires (8/2011)

Stefanie Meurer and Peer Swan each received 32 votes and tied for the vacancy that has a one year remaining term. The Run Off Election ballots were mailed in January. Please return your ballot as soon as possible.

## APPRECIATION OF SERVICE

Barry West has completed his most recent term on the Board after many years of dedicated service to the community. Barry's input and efforts to help maintain the aesthetics of the community during his multiple terms has been greatly appreciated. The Board of Directors and Management would like to express their sincere thanks and best wishes.

## BORROWING FROM RESERVES

At the March 23rd meeting the Board of Directors will discuss borrowing funds from reserves to pay the Association's Earthquake Insurance premium in one lump sum in order to save on finance fees. All funds will be paid back within one year.

## SPA FURNITURE REFURBISHMENT

The spa furniture was removed in January 2010 for refurbishment (repainting and re-strapping), this project will be completed by mid February.

### BOARD OF DIRECTORS:

Larry Bishop  
Jerry Dotson  
Gary Calacci  
Jess Craig

### NEXT BOARD MEETING:

**Tuesday, February 23, 2010**  
6:30pm @ Coastal Canyon Rec Center  
6700 Ridge Park, Newport Coast

*The final agenda will be posted at the spa and available on the Association's website at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 949-838-3206.*

### IMPORTANT NUMBERS:

#### ASSOCIATION MANAGER:

Jennifer B. Stocks, CCAM  
Phone: 949-838-3206  
Fax: 949-833-0919  
E-mail: [jstocks@keystonepacific.com](mailto:jstocks@keystonepacific.com)

**Emergency After Hours: 949-833-2600**

#### COMMON AREA ISSUES:

Mindy Baumgardner  
Phone: 949-838-3254  
E-mail: [mbaumgardner@keystonepacific.com](mailto:mbaumgardner@keystonepacific.com)

#### ALTEZZA SPA KEY:

Please contact Mindy Baumgardner to obtain a replacement spa key for \$25.00.

#### BILLING QUESTIONS/ADDRESS CHANGES/WEBSITE LOGIN:

Phone: 949-833-2600  
[customercare@keystonepacific.com](mailto:customercare@keystonepacific.com)

#### ARCHITECTURAL DESK:

Phone: 949-838-3239  
[architectural@keystonepacific.com](mailto:architectural@keystonepacific.com)

#### INSURANCE BROKER:

Greg Lerum Insurance  
25251 Paseo Del Alicia #110 Laguna Hills, CA 92653 Phone: 949-492-7331

#### NEWPORT COAST MSTR ASSOC:

Managed by Merit: 949-448-6000  
Coastal Cyn Rec Center: 949-464-1149

## FEBRUARY 2010 REMINDERS

- **Keystone Pacific Closed in Observance of President's Day - Monday, February 15th**
- **For after-hours emergency maintenance issues:** Please call 949-833-2600 to be connected with the emergency service line.  
*Please call 9-1-1 for life-threatening emergencies.*
- **Trash Pick-Up Day: Thursdays**  
Please remove trash cans from the common areas after this day.
- **Board Meeting: Tuesday, February 23, 2010 @ 6:30pm**  
Homeowners are always welcome and encouraged to attend.  
Location: Coastal Canyon Facility  
6700 Ridge Park, Newport Coast

### SIGN UP FOR THE ACH PROGRAM:

Save time and money! Sign up for our ACH program to have your assessment payment automatically debited from your checking or savings account. Please call customer service at 949- 833-2600 or send an e-mail to [customer care@keystonepacific.com](mailto:customer care@keystonepacific.com) for an ACH application.

### [www.altezzahoa.org](http://www.altezzahoa.org)

Log onto the community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your account online
- Pay your HOA bill online



Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.

## KEYSTONE PACIFIC'S NEW WEBSITE

Keystone Pacific recently launched their new corporate website. They have redesigned the entire website to make it more user-friendly, intuitive, and to include value-added features for their virtual audience! Focusing on Keystone Pacific's clients online needs, Keystone Pacific has extended their services and programs online. The new website is intuitively structured to give homeowners a better experience online.

Homeowners can request certain documents online such as an ACH application to enroll in the automated payment program, view and pay their statement online, access their community website directly from the corporate website, and much more.

Keystone Pacific is very pleased to continue offering quality service and convenience to their clients. Please visit the website at [www.keystonepacific.com](http://www.keystonepacific.com).

## COYOTES

Coyotes are found in all areas of Orange County and were recently sighted at Altezza. While far from domesticated, coyotes show little fear of humans and have become comfortable living in close proximity to humans. Under normal circumstance, a coyote is not a danger to humans. They are, however, territorial and will respond aggressively if they or their family are threatened. It is also worth noting that it is hard for a coyote to pass up a free meal or, as the case may be, a defenseless pet.

### Experts recommend the following steps:

- Keep cats and small dogs indoors. When walking small dogs, always keep them on a leash.
- Coyotes are most active dusk to dawn. Avoid walking pets after dark.
- Bring along pepper spray or a stick in case a coyote gets aggressive. Screaming or yelling and waving arms sometimes won't work on coyotes that have lost their fear of humans.
- Any pet smaller than 45 pounds should never be left outside past 4 p.m.
- Feed pets indoors. Eliminate potential food and water sources such as fallen fruit or vegetables and standing water.
- Store trash in covered, heavy-duty containers.
- Do not feed coyotes. Doing so can make them less afraid of humans and potentially more dangerous.
- Utilize your computer to research additional information regarding coyotes.